



Gadget Guys I.T.

Providing Expert & Reliable Apple, I.T. & Website Services

THESE ARE OUR COMPANY PRIVACY POLICY WHEN CONDUCTING BUSINESS WITH OUR PROSPECTS AND CLIENTS. THIS DOCUMENT IS SUPERSEDED BY ANY VERSIONS OF OUR PRIVACY POLICY ON OUR WEBSITE. www.gadgetguysit.com

Gadget Guys IT Limited, company registration number. 07681552. Privacy policy

What information we collect and how

The information we collect via the Remote Service and the In-Home and business Service may include:

1. Any personal details you submit, such as name, address, e- mail address, etc;
2. Details of your PC settings and file information;
3. A record of your use of our support service;
2. What we do with your information

Any personal data we collect during your use of the support service will be used in accordance with the Data Protection Act 1998 and other applicable laws. The details we collect will be used:

To rectify the problems you have reported to us, to maintain guarantee records and to provide after-sales service (we may pass our details to another organisation to service products you have service cover for and/or to provide after sales service) and to comply with legal requirements.

We would also like to inform you of various promotions, goods and services that may be of interest to you. You may be contacted by post, email, telephone, SMS or such other means as we regard as appropriate, including new technology.

You may unsubscribe at any time by E-mailing info@gadgetguysit.com

We may use third parties to carry out certain activities, such as processing and sorting data, monitoring how customers use our services and issuing our emails for us. Please be assured that third parties will not be allowed to use your personal information for their own purposes.

Sensitive information



Gadget Guys I.T.

Providing Expert & Reliable Apple, I.T. & Website Services

To allow us to perform computer services you permit us access to your private personal files held on your computer, however we will not read or view any of the following without prior consent for service or backup purposes:

1. 'My Documents' folder;
2. Your 'Internet History';
3. Your 'Recent Documents' list; or 4. Your 'Internet Cache'

Any personal information held on your computer (other than that set out in paragraph 1 of the privacy policy above) which is accessed or read by our engineers will be kept strictly confidential and will not be recorded.

If in performing the remote online support service, in-home or business our engineers are exposed to any illegal material, it may be our civic and/or legal responsibility to report such to the appropriate authorities. Under such circumstances such disclosure will not be a breach of our obligation of confidentiality.

Your rights

1. You can ask us to update your personal information by emailing precise details of your request to info@gadgetguysit.com Please ensure you type "update" in the subject line of your email.

2. You can ask us not to send you future marketing communications. To do this, simply email the above address. Type "No Marketing" in the subject line and then the following in the main text:-

your full name;

your postal address, including postcode your email address

We will then suppress your data from all direct marketing, although we will still keep it for processing your order and fulfilling customer service and after sale obligations.

Alternatively, you can post your request to the address in (3) below.

3. You also have the right to request a copy of any personal information we hold about you. To do this, simply E-mail to the above address giving us as much detail as possible about your request, there may be a £10 charge to cover our administration costs.

Who We Are

We are Gadget Guys IT Limited, company name Gadget Guys IT Limited, company registration number: 07681552.

Registered office: Gadget Guys I.T. Podmore Street, Stoke-on-Trent, Staffordshire ST6 2EZ

Gadget Guys I.T. – Providing Expert & Reliable Apple, IT & Website Services

t: 01782 479 005 e: info@gadgetguysit.com w: www.gadgetguysit.com

Registered as Gadget Guys IT Limited. No. 07681552 V.A.T Registration: GB120176556

Page 2/3. The document must be kept in its entirety. Latest terms are on our website.



Gadget Guys I.T.

Providing Expert & Reliable Apple, I.T. & Website Services

In these terms and conditions, references to "we", "us", "gadget guy" and "gadget guys" are to Gadget Guys IT Limited

If you have any problems we would recommend you e-mail us at the above address however if you prefer to write we can be contacted at:

Gadget Guys I.T. Podmore Street, Stoke-on-Trent, Staffordshire ST6 2EZ.